

Australian-first platform connects RMMRs to My Health Record in real time

Built for the future of aged care, Meditrax's new platform saves time, improves medication visibility, and supports connected clinical care.

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Meditrax introduces a first-of-its-kind technology platform that enables Residential Medication Management Reviews (RMMRs) and Home Medication Reviews (HMRs) to be uploaded directly to My Health Record. An important breakthrough that addresses one of health care's most persistent challenges, continuity of care.

Purpose-built for aged, home and disability care settings, the cloud-based platform is the first of its kind. It provides faster access to critical medication information and helps teams collaborate more effectively across the care journey.

“When a resident is transferred to hospital or discharged home, their most recent medication management review can now be accessed by those who need it,” said Tannya Stevens, CEO of Meditrax. ***“This means fewer delays, fewer medication errors, and no more chasing information.”***

Driving smarter, more connected care

Today, each care provider acts in silos. Our new platform connects the care ecosystem including a dashboard for facilities and consulting pharmacists, enabling faster clinical reviews, visibility across MAC discussions, and better oversight of care trends.

Key features

- Direct upload of RMMRs & HMRs to My Health Record, an Australian first.
- Secure data sharing across care settings.
- Dashboard access for tracking patterns, timelines and audit readiness.
- Increased clinical time through automation and simplified workflows.

Meditrax has integrated with Webstercare's Electronic National Residential Medication chart (eNRMC platform), MedCare™ to enable seamless integration, reducing duplication of data and improving the flow of information between our clinical pharmacists and facilities. Design was influenced by direct input from aged care clinicians and stakeholders.

“Too often, health systems operate in isolation — and medication information gets lost between providers,” Stevens said. “This platform breaks down those silos by connecting teams and making critical information visible when and where it’s needed. We welcome other technology providers to collaborate with us and help build a truly connected healthcare ecosystem.”

Built with providers, for providers

Meditrax paired up with digital health company Nimble to modernise its platform, transforming MRS into a scalable, cloud-native solution.

The new system supports offline access, enables seamless integration with My Health Record, and delivers real-time insights through an AI-powered data bot called Pulse.

Early results show clinical pharmacists reduce 30% of their day-to-day workflow.

Our collaboration with Meditrax demonstrates how technology can unlock operational efficiency and improve care outcomes. With Springboard and Pulse, we’ve laid the foundation for smarter, faster medication management across the sector,” said Mahmudul Alam, PHD, Managing Director & Chief Technologist Nimble.

The platform is currently being piloted in select aged care facilities and will be formally launched at the [Meditrax Care Practices Forum](#) this September.

Looking ahead, the platform will enable Meditrax to publish annual de-identified benchmarking reports on medication safety and clinical governance. Helping providers measure performance and support continuous quality improvement.

“This is about delivering person-centred care with the right tools, at the right time,” Stevens said. “The future of medication governance isn’t just digital — it’s collaborative, transparent, and built around the needs of people in care.”

The launch positions Meditrax at the forefront of healthcare technology innovation in Australia, aligning with national digital health priorities.

It gives healthcare professionals (and carers) the visibility and data they need to make faster, safer decisions, while spending more time on direct care.

– Ends –

Notes to editors

- Images and interviews are available.
- For information visit www.meditrax.com.au or contact Tannya Stevens, 02 9819 0600, or Tannya.Stevens@meditrax.com.au after 8 July 2025.

About Meditrax

No one knows medication management like Meditrax, and we have nearly three decades of experience to prove it.

For 29 years, we've supported aged, disability, and home care providers across Australia through expert consulting, clinical governance, and more recently, nationally recognised training. As the first Australian provider of our kind, we've helped shape the standards for safe, person-centred medication care.

Meditrax strength lies in lived experience. We understand the pressures frontline teams face and the complexity of navigating a constantly evolving regulatory environment. Our specialised pharmacists offer practical guidance, governance insight, targeted education, and advocacy to meet the real-world needs of our clients.

We're known as a trusted partner, ally, and champion of better healthcare. Committed to building an integrated aged care ecosystem grounded in collaboration, compassion, and proactive care.

Consult. Support. Educate.

That's the Meditrax approach.



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