

Press Release

Landmark Community Services - Urgent Public Warning: Online Job Scams and Identity Theft Alert

For Immediate Release

Melbourne, VIC – 03/11/2025

Landmark Community Services, an Australian registered NDIS disability service provider, is alerting the public to a dangerous and growing online employment scam that is fraudulently using the organisation's name and logo. The scam is designed to steal personal identities from jobseekers by requesting sensitive documents such as passports and driver's licences.

Over the past couple of weeks, fraudulent operators have contacted jobseekers via leading job listing platforms, falsely offering employment through fake Landmark-branded emails. Some have even posted fake job listings on these sites. Victims are then asked to provide identification under the guise of pre-employment verification, exposing them to serious risks of identity theft and financial fraud.

Landmark Community Services wishes to make it clear that these emails and job posts are **not legitimate** and are **in no way affiliated**

with the organisation. Landmark never requests personal or sensitive information before a verified interview or onboarding process.

"It's deeply upsetting that criminals are exploiting the trust of both jobseekers and our community by misusing our name," said **Hattem Serewa, Director of Landmark Community Services**. "At Landmark, we're proud to support both Arabic-speaking and broader Australian communities through care, trust, and empowerment. We want to ensure everyone stays safe and protected from scams like this."

Landmark Community Services has been a valued support provider for NDIS participants and families in Melbourne's inner west for many years, helping individuals live more independent and fulfilling lives. The organisation is cooperating with authorities to help mitigate the effects of this scam.

Members of the public are urged to:

- Avoid sending personal documents or details in response to unsolicited messages.
- Verify any communication directly via Landmark's official channels: **info@landmarkcs.com.au** or www.landmarkcs.com.au.

- Report scam activity to **Scamwatch.gov.au** and, if personal data has been shared, contact **IDCARE** (Australia's national identity and cyber support service).

Landmark also reminds jobseekers to protect their privacy by avoiding publicly displaying personal contact information on job search profiles whenever possible.

"Our goal has always been to help vulnerable people feel safe and supported," Mr. Serewa said. "We'll continue doing that – in our services, our community, and by making sure people are protected online. We urge everyone to stay cautious, verify before you trust, and share this warning so others don't fall victim."

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