

FOR IMMEDIATE RELEASE

Budgetly wins two WeMoney Business Awards for Outstanding Customer Service

Brisbane, Australia | 03 August 2026 — Budgetly, a real-time spend control system for Australian SMEs that replaces manual spend workflows with budgets-led controls, approvals, and audit-ready accountability, has won **two WeMoney Business Awards (Australia)**, named **Winner, Outstanding Customer Service** in both:

- **Corporate Card Management**
- **Expense & Tax Management**

The WeMoney Business Awards recognise Australian businesses and products that deliver exceptional customer outcomes and service across key categories. The awards reflect Budgetly's focus on practical, responsive support for Australian SMEs, from onboarding through to day-to-day spend control.

"We've deliberately gone against the grain here. While most software companies outsource support or hide behind a chat bot, we've kept a real phone number that connects customers directly to our team. No call centre, no scripts. That means we unblock issues faster," said **Lisa Callaghan, CFO at Budgetly**, who accepted the awards on behalf of the team. "Support should feel personal. Finance teams and business owners need to get answers fast to move on with their day. We measure support by whether the problem is actually solved. That's the standard we hold ourselves to."

The WeMoney Business award wins add to a run of independent recognition for Budgetly's support: a 4.9-star rating across 132 Capterra reviews, and back-to-back Software Advice Best Customer Support awards in 2025 and 2026.

Budgetly helps Australian SMEs control how money leaves the business with real-time budgets, approvals, audit-ready accountability, and Visa Business Debit cards. The platform replaces manual workflows like reimbursements, receipt chasing, and shared cards, while giving finance teams the controls they need and teams the autonomy to spend within limits.

These awards reflect Budgetly's ongoing commitment to being a trusted, practical partner for Australian businesses looking to reduce overspending and improve spend visibility.

About the WeMoney Business Awards

The **WeMoney Business Awards** recognise Australian businesses and products across key categories, highlighting providers that deliver strong customer outcomes and experiences. The awards celebrate standout performance across areas such as product value, service quality, and customer support.

About Budgetly



Budgetly is a real-time spend control system built for Australian SMEs. It controls how money leaves a business by replacing reimbursements, shared cards, and manual spend workflows with budget-led controls, approvals, and audit-ready accountability, so teams can spend with confidence.

Budgetly helps finance teams prevent overspending before it happens, eliminate manual finance work, and maintain real-time visibility across card and bill spend. Every transaction is recorded with traceability by default, reducing month-end workload and strengthening financial controls as spending decentralises.

Budgetly supports 20,000+ users and has processed 2M+ transactions and \$1.5B+ in payment volume.

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