**Fletcher Street Cottage: Homeless Hub - Statistics**

*Updated April 30 , 2024*

**Byron Shire has the largest cohort of people sleeping rough in NSW, higher than the City of Sydney. -** *NSW Government Street Count 2023*

* 960 visits per month on average - *138% increase from 2022*
* Between 30 - 80 service users per day
* 30 new visitors per month (on average)

**Statistics** (Since opening on 12 April, 2022)

**19.462 Visits by service users to Fletcher Street Cottage**

* 20,844 Breakfasts
* 5,755 Showers
* 3,243 Laundry
* 979 Visiting Services
* 2,225 Support Appointments
* 978 Emergency Relief (ER)
* 1,626 Women
* 4,292 (Breakfast) / 2,294 (Welcome & Logistics) Volunteer Hours

**Services**

* 1,020 Breakfasts per month (on average) - Serving 60-80 meals per day - up 122% from 2022
* 145 service users attending Support Appointments with Community Support Workers each month
* 30% of service users using Shower & Laundry facilities

**Specialist Services**

Homeless Health Outreach Team (HHOT), Community Corrections, First Light Healthcare (GP appointments), Epic Assist (Disability Employment Services) Northern Rivers Community Legal Centre, Social Futures, Community Corrections, Public Space Liaison Officers (Byron Shire Council), Lives Lived Well, Hairdresser, Mental Health Counsellor, Oral Health, Podiatrist, Indigo House sexual assault counsellors (on request).

**Contact:** +61 (2) 6685 6807 | [fsc@byroncentre.com.au](mailto:fsc@byroncentre.com.au)

**Information**: [www.fletcherstreetcottage.com.au](http://www.fletcherstreetcottage.com.au/).

**Location:** 18 Fletcher Street, Byron Bay, 2481

**Opening Hours:** Tuesday to Friday, 7am - 12pm