**Terms and Conditions for NQR’s “Year of Grocery Giveaways” Promotion**

**Sponsor:**
The Sponsor of NQR’s “Year of Grocery Giveaways” is Tradeorigins P/L, trading as NQR Grocery Clearance Stores.

**Agreement to Rules:**
By entering the competition, you agree to comply with and abide by these Terms and Conditions and the decisions of the Sponsor, which are final and binding. You represent and warrant that you meet the eligibility requirements and accept that any questions or issues related to the competition should be directed to the Sponsor.

**1. Prize:** 1.1. Each participating NQR store will award one (1) winner a prize comprising free groceries valued at $30 per week for a period of one (1) year. 1.2. The total value of the prize is $1,560 per winner, per store. With NQR having 7 stores in South Australia, the total prize value in South Australia is $10,920, and $32,760 in Victoria. 1.3. The prize entitles the winner to a $30 discount on one (1) shopping trip per week, provided that a minimum purchase of $30 is made in-store. 1.4. The $30 discount must be redeemed at the store where the receipt for competition entry was obtained. 1.5. The $30 discount or any remaining balance will expire at the end of each week and cannot be carried over to subsequent weeks.

**2. Competition Duration:** 2.1. The competition commences on 1st October 2024 and concludes on 31st October 2024 (the “Competition Period”). 2.2. The winners will be drawn on 11th November 2024 at 12:00 PM from the NQR Head Office, located at 2/4 Sunline Drive, Truganina, Melbourne, Victoria. 2.3. Winners will be contacted in writing within 7 days from competition draw. 2.4. If a winner is uncontactable or fails to claim their prize within fourteen (14) days from the initial contact, an alternative winner may be selected. 2.5. The initials of the first name, last name, and postcode of each winner will be published on the dedicated competition webpage on the NQR website within thirty (30) days following the draw. 2.6. The prize can be used in-store from 1st January 2025 until 31st December 2025.

**2.2 Unclaimed Price Draw:** 2.2. In the event that any prize is unclaimed after 14 days, a secondary draw will be conducted on [26th of November] at [12pm] at the NQR Head Office, 2/4 Sunline Drive, Truganina, Melbourne, Victoria. The winner of the unclaimed prize draw will be notified in writing within seven (7) days of the draw. The winner’s details (including last name, first initial, and postcode) will be published on the NQR website within thirty (30) days following the draw.

**3. Entry Method:** 3.1. To enter, participants must make a purchase of at least $30 in-store during the Competition Period. 3.2. Upon making a qualifying purchase, participants will receive a receipt with a unique code. This code must be used to enter the competition via the dedicated competition webpage at <https://gleam.io/0bSjO/nqrs-year-of-grocery-giveaways>. The entry must fulfill all requirements of the competition as specified. Entries that are incomplete or do not adhere to the rules may be disqualified at the sole discretion of the Sponsor. Multiple entries from the same participant using different email addresses or devices to circumvent the rules will be disqualified. 3.3. Each participant is permitted one (1) entry per qualifying purchase of $30 or more. 3.4. Participants must opt-in to NQR’s email marketing database to enter. This opt-in is necessary to receive promotional materials and updates from NQR.

**4. General Terms:** 4.1. NQR reserves the right to amend these Terms and Conditions or cancel the competition at its sole discretion at any time, with any changes being communicated to participants. 4.2. By participating, entrants agree to be bound by these Terms and Conditions and accept that NQR’s decisions are final and binding. 4.3. This competition is governed by and construed in accordance with Australian Federal Law and the laws of Victoria and South Australia. 4.4. The Sponsor reserves the right to cancel, terminate, modify, or suspend the competition in the event of a virus, bug, fraud, or other causes beyond its control. The Sponsor may select a winner(s) from eligible entries received before and/or after such action. The Sponsor also reserves the right to disqualify any individual who tampers with the entry process or violates these Terms and Conditions. Any attempt to damage a website or undermine the competition's integrity may result in legal action. 4.5. Prizes can only be claimed at NQR stores where trading is conducted. If a store ceases operation, prizes cannot be claimed at that location.

4.6. Cancellation Clause: If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.

**5. Compliance with Trade Promotion Regulations:** 5.1. The competition is conducted in compliance with South Australian and Victorian trade promotion regulations and relevant provisions of the Victorian Lottery and Gaming Act. All entries and procedures adhere to these regulations and any additional local laws and guidelines. 5.2. Entry requires a purchase of at least $30 in-store and the use of a unique code from the receipt to enter via the dedicated competition webpage. Participants must consent to receive marketing communications from NQR by opting into the email database. 5.3. NQR will ensure all entries and draw procedures are conducted fairly and transparently. 5.4. A record of all entries, including names and contact details, will be maintained for the competition’s duration and for six (6) months thereafter. 5.5. These Terms and Conditions will be available at participating stores, on the NQR website, and on the competition sign-up page at <https://gleam.io/0bSjO/nqrs-year-of-grocery-giveaways> and will be provided upon request.

**6. Entry Conditions:** 6.1. **Eligibility:** The competition is open to all Australian residents aged 18 years or over, excluding employees of NQR and their immediate families. Individuals under the age of 18 are not permitted to enter the competition, regardless of parental or guardian consent. The competition is void where prohibited by law. 6.2. **Entry Limitations:** Participants may enter once per qualifying purchase of $30 or more, with no limit on the number of entries if each entry is based on a separate qualifying purchase. 6.3. **Proof of Purchase:** Participants must retain their receipt as proof of purchase. NQR reserves the right to request proof of purchase and disqualify winners if receipts cannot be provided.

**7. Disclosure Requirements:** 7.1. **Promotional Material:** All promotional materials will state the entry requirements, including the minimum purchase amount, competition duration, and how to enter. 7.2. **Prize Details:** Promotional materials will describe the prize, including its value, redemption method, and any conditions or restrictions. 7.3. **Odds of Winning:** The odds of winning depend on the number of eligible entries received.

**8. Draw Procedures:** 8.1. **Random Draw:** The draw will be conducted randomly and fairly, overseen by a representative of NQR or an independent auditor to ensure impartiality. 8.2. **Draw Date and Time:** The draw will take place on 11th November 2024 at 12:00 PM at NQR Head Office, 2/4 Sunline Drive, Truganina, Melbourne, Victoria.

**9. Record Keeping:** 9.1. **Entry Records:** NQR will maintain accurate records of all entries received and keep these records for at least six (6) months after the competition concludes. 9.2. **Winner Details:** Records of winners’ details and the method of selection will be kept and made available for review if required.

**10. Publicity and Promotion:** 10.1. **Winner Announcement:** Winners’ initials, last name, and postcode will be published on the NQR website within thirty (30) days following the draw. 10.1. **Notification of Winners** The winners of the competition will be notified in writing within seven (7) days of the draw date. This notification will be sent to the address, email address or contact information provided at the time of entry. 10.2. **Unclaimed Prizes** In accordance with Schedule 11, section 6 of the Lotteries Regulations 2021 (SA), if a prize is not claimed within fourteen (14) days from the initial notification, the Sponsor may select an alternative winner.

 **11. Dispute Resolution:** 11.1. **Dispute Mechanism:** Disputes or complaints regarding the competition should be addressed by contacting NQR through the provided contact points. NQR will handle all disputes fairly and promptly.

**12. Compliance and Permits:** 12.1. **Legal Compliance:** The competition complies with South Australian, Victorian, and Federal laws. NQR has ensured all regulatory requirements are met.

**13. Contact Information for Regulatory Authorities:** For complaints or additional information regarding the competition, contact the Consumer Affairs departments in South Australia and Victoria. **Contact Information for Regulatory Authorities:** For complaints or additional information regarding the competition, contact the relevant regulatory bodies:

* **Consumer and Business Services (South Australia):** https://www.cbs.sa.gov.au
* **Victorian Commission for Gambling and Liquor Regulation:** https://www.vcglr.vic.gov.au

**14. Privacy and Data Protection:** 14.1. **Data Use:** Personal information collected during the competition will be used only for competition purposes and in accordance with NQR’s privacy policy. Information will not be shared with third parties without consent.

**15. Contact Information:** For queries regarding the competition, contact NQR via:

* Facebook Page
* Instagram Page
* Store Staff
* Head Office Phone Number: (03) 9086 6600

The Terms and Conditions are available on the NQR website and the competition sign-up page.

16. Permit Number: *Licence No: T24/1656*